



Waste Master RV Sewer Hose Limited Warranty

Congratulations on your purchase of the Waste Master RV Sewer Hose! We're committed to providing you with a high-quality product that enhances your RV experience. To ensure your satisfaction, we offer the following limited warranty:

Coverage: We warrant the Waste Master RV Sewer Hose against defects in material and workmanship for a period of five (5) years from the date of delivery. This warranty only provides coverage for hoses built and sold by Drain Master RV & Marine, Inc.

Claims Process: In the unlikely event that your Waste Master RV Sewer Hose exhibits a defect covered under this warranty, please follow these steps to initiate a warranty claim:

1. **Contact Us:** Reach out to our customer service team to inform us of the issue with your sewer hose.
2. **Provide Proof of Purchase:** You will need to provide a valid proof of purchase, such as a receipt or invoice, to verify the date of purchase.
3. **Submit Photos:** Along with your proof of purchase, please submit clear photos of the defect. This will help us assess the issue and expedite the warranty process.
4. **Evaluation:** Once we receive your claim and supporting documentation, our team will evaluate the defect to determine if it falls within the coverage of this warranty. Every effort will be made to complete the testing within 10 days of receiving the returned hose or other documentation.
5. **Replacement:** If the defect is deemed to be covered under this warranty, we will provide a replacement Waste Master RV Sewer Hose at no cost to you. The replacement does not include the cost of shipping, taxes, international duties, import fees, or any other related costs. These costs are the responsibility of the customer. However, the warranty will cover the cost of Ground shipping for replacement hoses within the contiguous United States. Extra fees for expedited shipping are the responsibility of the customer. Replacement is the only remedy available under this warranty.

Exclusions: This warranty does not cover damage caused by misuse, improper installation, neglect, accidents, or normal wear and tear. Hoses melted by a heat source or cut by a sharp object such as a weed whacker are not covered under this warranty. Additionally, any modifications made to the sewer hose will void this warranty.

Legal Rights: The validity, construction and enforcement of, and the remedies under, this limited warranty shall be governed by the laws of the State of California.

SPECIALIZING IN RV WASTE MANAGEMENT

400 Park Center Dr. Ste 6 Hollister, CA 95023
831 636-9775

www.drainmaster.com

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IN NO EVENT SHALL DRAIN MASTER RV & MARINE INC. BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, FOR LOSS OF PRODUCT OR TIME, OR FOR ANY DELAY IN PERFORMANCE UNDER THIS WARRANTY. DRAIN MASTER RV & MARINE INC. MAKES NO OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY. THIS WARRANTY SUPERCEDES AND/OR REPLACES ANY PRIOR WARRANTIES, IF ANY, ON SAME PRODUCTS.

By purchasing the Waste Master RV Sewer Hose, you agree to be bound by the terms of this limited warranty.

For any questions regarding this warranty or to initiate a warranty claim, please contact our customer service team at 831 636-9775 or admin@drainmaster.com.

Thank you for choosing Waste Master for your RV sewer needs.

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